

MANAGEMENT SYSTEMS QUOTE REQUEST FORM



INSTRUCTIONS FOR COMPLETION:

Please ensure when completing this form it is downloaded and saved locally before completing. This interactive PDF should be opened and completed in Adobe Reader/Acrobat before resaving and returning to NQA.

IF YOU ARE A MULTI-SITE CLIENT PLEASE DOWNLOAD, COMPLETE AND RETURN THE NQA MULTI-SITE SUPPLEMENT QUESTIONNAIRE.

1. Organisation	details	3 :								
Company name (Lega requiring certification):	-						Country:			
Main office address:										
Postcode:				Website:						
Contact name:										
Job title:										
Email:										
Direct dial:					Mobile:					
2. Which manag	gement	systems s	tandards a	re you re	equiring	certific	cation f	or? (Tick	all that apply)
Transferring your Certi Complete Page 4	fication		ISO 9001:2 Complete	2015 (Quality Section A	/)			O 14001:201	5 (Environmental)	
ISO 45001:2018 (H&S Complete Section C)		SSIP (Safet	ty Systems i Section C	n Procuren	nent)		O 50001:201	(0)/	
ISO 13485:2016 (Medi	ical Device	es)	ISO 27001 Complete	(Information Section F	Security)			O 44001:201 omplete Sec	7 (Collaborative)	
ISO 27701 (Privacy Inf	ormation)		ISO 55001:	2014 (Asset Section H	:)			O 22301 (BC	,	
Please note; you must have to gain this certification. If y with another provider, then certification to NQA.	ou are certifi	ed to ISO 27001	NHSS (Nation Complete S	onal Highways Section J	Sector Sche	me)				
3. Integrated m	anagen	nent syste	ms:					Yes - full	Yes - partial	No
Is your management s	ystem inte	grated with othe	r standards and	to what exte	nt?					
If Yes (Full or Partial) pl	ease provi	de details to jus	tify your respons	ie:						
For further detail on i	ntegration	approaches w	ithin manageme	ent system s	standards,	please <u>cli</u>	ck here.			
4. Please provid	de deta	ils of the b	reakdown o	of your e	mploye	es at th	nis loca	tion:		
	Core hours	3	Shift 1		Shift 2			Shift 3	Total no. of e	mployees
No. of staff:										
Please detail the proce	esses and a	activities that are	conducted on e	ach shift an	d confirm th	ne specific	shift times	:		

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Please detail the activities your employees conduct and the number involved in each task (e.g. maintenance, office based, production):

Task	Employees	Task	Employees	Task	Employees				
Sales		Operations/Delivery – office/site based		R&D					
Marketing		Operations/Delivery – field based		Management					
Finance		Compliance		Other					
HR		Maintenance							
Total no. of employees:									
If you have more than 1 s	site please download, co	mplete and return an NQ	A Multi-Site Supplement	Questionnaire.					
Where part time workers of	or seasonal workers are e	mployed, please provide fu	ull details below:						
5. Are you?	Yes	No		Yes No					
A new client?		Expar	nding your scope of certifi	cation?					
An existing NQA client?		Addin	g a standard to your certi	fication?					
A transferring client?		Addin	g a site to your certification	on?					
6. Requested scope of certification: Note: The scope should explain succinctly the purpose and output covered by the management system; it should describe what the organisation does,									
not how it does it (e.g. the	provision of architectural	design services, or Inform	ation security manageme	nt for).					
7. Do you provide client locations		tract site works or	undertake your	business activity a	Yes No				
					Yes No				
-		contracted activitie							
Please provide details of a	iny externally provided pr	ocesses, products and ser	vices:						
					Yes No				
	nnisation have a s on and few decision	simple structure w on makers?	ith vertical lines o	of management					
					Yes No				
10. Does the orga interpreter?	inisation have sta	aff speaking in mo	re than one langı	uage and/or use au	1				
If yes, please specify whic	h language/s:								

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11(a). Would you prefer a ble	ended / remote audit?	res No							
11(b). If yes, are you able to	virtually share key documents and facilitate web meetir	ıgs?							
Yo									
11(c). Do you have any special security or confidentiality requirements that will prevent the sharing of essential information, virtually?									
12. Do you have a target assessment date?									
13. At what stage of implementation are you in?									
Researching Implementing System in place Already certified									
14. Consultant use:	14. Consultant use:								
Are you using a consultant to help you imp	lement/manage the management system?								
Consultancy name/contact info:									
15. Where did you hear abou	t NQA's service? (Tick all that apply)								
Existing client	Event (exhibition or virtual) Social media								
Consultant recommendation	Promotional email Advertising cam	ıpaign							
Professional recommendation	NQA website Search engine (Google)							
Other (please specify)									
Please ensure that the following sections of this form are also completed (as appropriate). PLEASE CLICK BELOW TO GO DIRECTLY TO THE RELEVANT SECTION:									

If you have any problems completing this form please call 0800 052 2424 (option 2) or email sales@nqa.com

If you choose to give us any personal information (for example your e-mail address) we will treat this information in line with our privacy notice which can be located here: https://www.nqa.com/en-gb/privacy. We will only use the information provided to respond to your enquiry and provide you with any information or materials requested. By submitting this information you are requesting a quote for services from NQA and a subsequent quote letter will be issued to you based on the information provided within this form.



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TRANSFERRING YOUR CERTIFICATION

ANSWER THE FOLLOWING QUESTIONS IF YOU WISH TO TRANSFER YOUR CERTIFICATION FROM YOUR CURRENT CERTIFICATION BODY.

Please complete one transfer set of questions per certificate you wish to transfer to NQA.

1. Certificate details:					
Certificate number	Standard	Valid until	date	Certification Body	
2. Reason for transferring	:				
3. Are your certifications	currently active?			Yes	No No
body, or is a regulatory	een raised against your or body currently engaged we u are certificated for? (e.g. H	with or in	nvestigating you in		No No
If yes, please provide more informatio	n:				
5. Please detail the numb non-conformities on th	er of open major and/or m is certificate:	inor	No. of minors	No.	of majors
If one or more, please provide details:					
6. How frequently do you current certification bo			Annually	6 monthly	Other
7. Please detail your last	audits up to and including	the late	st recertification o	r stage 2 aud	it:
Audit type (Surveillance/Recert/Stage	2/Special)	Audit dura	ition	Audit date	

To support your transfer please provide the following:

- Copies of your certificates
- · Audit reports for all audits conducted up to and including your last Recertification or Stage 2 audit
- Corrective action plan(s) for any non-conformances

If the required supporting documents are not provided a transfer may not be possible. NQA will contact your existing certification body to verify the validity of your certification. **Please note:** Do not cancel your certification with your existing certification body until the transfer process has been completed by NQA and you have received an NQA Certificate.

SECTION A - ISO 9001:2015

	Yes	No
1. Do you undertake design and development of products and services?		
If yes, please detail the number of staff engaged in design activities:		

SECTION B - ISO 14001:2015

ONLY COMPLETE THIS SECTION IF APPLYING FOR CERTIFICATION AGAINST THIS STANDARD

Please complete the following questions considering ALL locations applying for certification. Yes No 1. Are your operations subject to an authorisation/permit/licence/registration from a regulatory body? (e.g. environmental permit, hazardous waste producer registration, abstraction licences, registered waste or water discharge exemptions, etc.) If yes, please provide details (including permit/licence/registration numbers): 2. Discharges to water/sewer: Do you produce any industrial effluent (other than domestic sewage and surface water)? Frequently Occasionally Neve 3. Waste: Do you produce hazardous, special or clinical waste? Neve Frequently Occasionally 4. Noise and nuisance: Have you had complaints with respect to noise or other nuisances (smoke, dust, fumes, Frequently Occasionally odours or other escapes) from your premises? Details, including which location(s) this applies to: 5. Incidents/prosecutions: Have you had, including significant stakeholder complaints any environmental incidents leading to high clean-up costs or a breach of legislation (including prosecution)? If you answered yes to any of the above questions, please provide details, including which location(s) this applies to: 6. Are any of the following site specific issues relevant? Are there any surface waters (rivers, lakes, streams, etc.) or boreholes within or adjacent to the site boundaries? No Yes Is your site overlying groundwater of significance (e.g. major/minor aquifer)? Yes No Do you have listed buildings (Grade I, Grade II*, Grade II) or archaeological sites (tumuli, burial mounds etc.) on site? Yes No Is the site within or adjacent to any designated nature conservation sites including Site of Special Scientific Interest (SSSI), Yes Nο National Park, or Special Areas of Conservation? Are there any other conservation issues at the site? Yes Is there evidence to suggest land contamination requiring clean-up is present at the site? Yes If you answered yes to any of the above questions, please provide details, including which location(s) this applies to:

SECTION C - ISO 45001:2018

1. If yo	u are	applying for SSII	Pplea	ase ider	ntify	whic	h role(s) you would	d like	approving agai	nst:
Designer		Principal Designer		Contr	actor		Principal Contractor		Non-construction	
2. Plea	se pro	ovide details of th	ne ha	zards a	ssoc	iated	with your activitie	es:		
Hazards				F	Please	tick	Please detail which	h proces	sses these hazards re	late to?
Working w	rith asbe	stos								
Working w	ith explo	osives								
Working w	ith and s	storage of flammable sub	stances	;						
Transport	of dange	erous goods								
Underwate	er diving	at work								
Working w	ith mate	rials at extreme temperat	ures							
Working w	ith dang	erous animals								
Working in	n proximi	ty to water (risk of drown	ing)							
Working w	ith gas									
Working w	ith ionisi	ng radiation								
Working w	ith lifting	equipment and lifting or	peration	S						
Working w	ith biolo	gical hazards								
Working in	n proximi	ty to moving vehicles								
Food prep	aration f	or other parties								
Working in	compre	essed air (risk of decomp	ression	illness)						
Working a	t heights									
Working in	confine	d spaces								
Working w	ith press	sure systems								
Use of lead	d and he	eavy metals at work								
Working w	ith fume	s/gasses/dust								
Working w	ith chem	nical hazards								
Use of wor	rk equipı	ment (PUWER)								
Other (plea	ase spec	cify)								

3. Please identify the n	nain nazaro	ious materi	ais ass	socialed wi	in your proces	ses and pro	vide details:
4. Radioactive and dar	ngerous sul	ostances:					
Do you keep, use, accumulate or	dispose of radio	active substance	es?			Ye	es No
Does your business handle, prod etc.) in large quantities and could		_		_		mmable, Ye	es No
If you have answered yes to any o	of the above que	stions, please pr	ovide deta	ails, including wh	ich location(s) this ap	plies to:	
5. Are there members	of the publi	c present a	at your	organisatio	on's sites?	Ye	es No
If yes, please specify which sites:							
6. Please provide deta business:	ils of legisl	ation, regul	lations	, obligation	s and guidance	e notes appl	icable to the
E.g. Construction Design and Ma	nagement Regul	ations, Control c	of Major Ad	ccident Hazards	Regulations, etc.		
7. Please provide a des	scription of	any forma	l involv	ement with	ı a competent r	egulatory a	uthority:
L.g. 113L III the OK							
8. Have you had any in enforcement notices				g prosecuti	ion/insurance o	claims/	es No
If yes, please provide details:		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
9. Please state accurat months:	tely all injur	ies, diseas	es and	dangerous	occurrences ((RIDDOR) fo	or the past 1
Number of reportable injuries:	Fatal		Major		Over seven days		
Number of reportable dangerous	occurrences:		Numbe	of reportable a	ccidents involving a m	nember of the pub	olic:
Details of reportable diseases:							
Details of reportable injuries:							
Note: Disclosure of information	n is a requireme	ent for contractu	ual obliga	tion. The applic	cant may be contacte	ed before issue	of a quotation.
10. Are there any additi personnel number (the control or influence of the	e.g. contractors/	subcontractors p					es No
If yes, please state how many:							

SECTION D - ISO 50001:2018

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IF YOU ARE A MULTI-SITE CLIENT PLEASE DOWNLOAD, COMPLETE AND RETURN

THE NQA MULTI-SITE SUPPLEMENT QUESTIONNAIRE.

Number of EnMS effective personnel on site:	
Role(s) of EnMS personnel:	
Processes/activities of site:	
Annual energy consumption (Terajoules):	
Energy types and associated %: (e.g. Electricity 40%, Gas 40%, Oil 20%)	
Significant energy uses:	
Energy regulations applicable to site:	

For additional guidance on how to complete this section please click here.

SECTION E - ISO 13485:2016

1. What is your product?					
2. What is the intended use of your pr	oduct?				
3. Do you undertake design and devel	lopment of the pro	oduct	s ar	nd services?	Yes No
4. Are your products sterile?					Yes No
If yes, please provide details of sterilization method:					
When/how was the sterilization conducted?	During production			Outsource	Intend for end-user sterilization
Sterilization methods	F	lease t	ick		Details
Ethylene oxide gas, (e.g. ethylene oxide gas sterilization):				
Moist heat (e.g. pressure steam sterilizer):					
Aseptic processing (e.g. sterilization by boiling; disinfect	ion; ozone disinfection):				
Radiation sterilization (e.g. gamma, x-ray, electron beam):				
Sterilization method other than specified above					
5. Is software used in the product?	Yes		No		
If yes, please provide details for software:					
As an independent medical used software?	Yes		No		
As a component part of the finished medical device?	Yes		No		
As an embedded part of the finished medical device?	Yes		No		
6. Have you had any incidents leading enforcement notices in the last year		oseci	utio	n/insurance o	claims/ Yes No
If yes, please provide details:					

7. Is your product/service a	part or the service of a medical device?*	Yes		No			
*If yes, please complete the below questions, if no please move to question 8.							
Is the product a nearly finished and assemneeds packaging and/or labelling)	abled medical device? (i.e., it is intended to be used for a medical purpose and only	Yes		No			
Is the product intended to be a componen	nt/part of a medical device?	Yes		No			
Is the organization contracted to carry out remanufacturing of other medical devices)	any activities that are regulated by a medical device regulation (e.g., relabelling, ?	Yes		No			
Is the product (Raw Materials, Parts, Comp support associated medical devices?	ponents, Subassemblies, Maintenance Services, or Other Services) intended to	Yes		No			
Does the product contain software develo	ped by client organization or a supplier?	Yes		No			
Is the product supplied sterile?		Yes		No			
9. Please list the requiremen	ligations relevant to the proposed scope of certification:	opos	sed s	соре	e of		
the management system:	Reason						
10. Organisational and proce	ess complexity:						
Does the organisation have a large produc	ct range and/or complexity of medical device?	Yes		No			
Does the organisation use suppliers to sup and/or the safety of the user or finished pro	oply processes or parts that are critical to the function of the medical device oduct?	Yes		No			
Does the organisation install products on the customer's premises? Yes							
Does the organisation have poor regulatory compliance? Yes							
Does the organisation have multiple shifts/a number of production lines?							
Does the organisation have no production (e.g. wholesale, retail, transportation or maintenance of equipment?							
Does the organisation reduce the production range since last audit?							
Does the organisation reduce the product				No No			

SECTION F - ISO 27001

1. Please conf	firm whic	h ve	rsion of ISO 27001 yo	ou require certifica	tion to	o:	
ISO 27001:2	2013		ISO 27001:2022				
2. Are you awa comply? If s	so list the	ese k		or laws with which	your	compa	any or industry must
Regulatory (e.g. PCI	DSS, Informa	ation G	overnance Statement of Comp	liance (IG SoC)):			
3. Risk level a	nd comp	lexit	y - if you answer yes	to any of the below	w you	must	provide details:
Туре	Criteria			Examples	Yes	No	Comments
Government classification	Do you har or above s		vernment information classified at	e.g. military bases, defence supply chain, government departments.			
Nature of information managed	breach or la reputational Information Custome sensitive or financi Intellectu	oss; had al impac n handle ers, end person ial infornal propo	users, staff contractors or others al information e.g. health records nation	e.g. Solicitors, law firms, banks, insurers, credit agencies (regulated by FCA), organisations providing payroll services or pension administration etc.			
Volume of data managed - aggregated data sets	sensitive poidentity the	ersonal ft or fracould inc	on held include a large set of information that could be used for ud? lude individuals' usernames and o access web portals or other	e.g. E-commerce websites, utility companies, online payment websites, organisations collecting individual's data via web portals, organisations processing and analysing customer data.			
Complexity of technology used	e.g. Many s	frastruc servers	gy used include a diverse or ture? (>100 physical or virtual servers) evice" (BYOD) is permitted.	e.g. Large IT infrastructure, many servers, multiple different platforms, any organisation permitting BYOD ("bring your own device") is included in this criterion, regardless of size.			
Regulation	e.g. Regular Ofcom, Ofs Law Societ AND/OR Subject to Accreditati Health Sen Statement	ated by sted, Of ty, GMC sector s on Sche vice's In of Com	r regulated? Financial Conduct Authority, tel, Solicitors Regulatory Authority, b. pecific rules e.g. Cheque Printers are C &CCC Standard 55, UK formation Governance pliance (IG SoC), ADISA (Asset mation Security Alliance),	e.g. Banking, cheque printers, hospitals, education.			
Complex tasks	Does your	organis	ation develop software?				

Туре	Criteria	Examples	Yes	No	Comments
National importance of products/services & high availability requirements	Are your services: Part of critical national infrastructure (e.g. emergency services, communications, financial services, health, transport, utilities) AND/OR: An essential part of national infrastructure supply chain (e.g. data centre hosting national infrastructure systems) AND/OR: Potential terrorist target AND/OR: Non-availability of your services or product may severely affect the health, well-being, safety or security of people.	e.g. broadcasting support providers, utilities (power, water, gas), internet and mobile service providers, air traffic control, examination boards Or banking services, borders and immigration controls, health management systems.			
Supply Chain	Do you share sensitive information with third parties? e.g. Customers'/end users'/staff or others personal information. Including outsourced payroll, third party vetting services (criminal records, credit checks) AND/OR: Intellectual property (designs, source code or other sensitive proprietary information).	e.g. Criminal records, credit checks, outsourced payroll etc.			
Importance of integrity of information	If the information produced by your company is incorrect or incomplete, could there be a threat to individual or collective health / wellbeing / safety / security / miscarriage of justice or risk of fraud?	e.g. Organisations such as secure printers (passport/ visa printers/prescription/ medical instruction printers), health providers (clinical information/ medical record systems), gambling service providers.			
Susceptibility to fraud or targeted disruption	Could the theft of information (by staff / contractors or others) managed by your organisation result in fraud or targeted disruption? e.g. Theft of personal information by staff working in finance / insurance, call centres, clinics, pharmacies. AND/OR: Hacking of software/website/IT systems.	e.g. Organisations susceptible to fraud (e.g. by theft or misuse of data) or heightened risk of attempted fraud.			
Information not available to audit	Do you hold any ISMS related information that cannot be made available for review by the audit team because it contains confidential or sensitive information?	N/A			
Clearance	Does the audit team require security clearance to attend the site?				
100% on premises (inc	·	premises with business fur physical infrastructure - whing physical proce	nolly clou	d	
based proces					
80/20 50/	20/80 0/100				
6. Please confi	rm the percentage of staff workin	g at a fixed physic	al loca	ation v	/ersus remote:
100/0 80/	50/50 20/80	0/100			
7. Please confi	rm the type of working location:				
Multi-tenant	Sole occupancy Temporary Office	e Space (We Work etc)		Home w	orking

ISO 27701:2019 (PRIVACY INFORMATION MANAGEMENT)

1. Please de	tail k	pelow the data	prote	ection/privacy legislation applica	ble t	o your organis	ation:	(e.g. GDPF	٦)
•		ntly or has you nent agency? (e		siness ever been under investig	atior	n/fined by a	Yes	No	
If yes, please pro	vide de	tails below:							
3. Please co	onfirn	n whether you	org	anisation is a data processor, da	ata c	ontroller or bo	oth:		
Data Processor		Data Controller		Both Data Processor and Data Controller					

SECTION G - ISO 44001:2017

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1. Please provide the details below of the relationships you would like certificating:

	Collaborative Business Relationship to be certified	Number of employees involved in the Collaborative Business Relationship	Details of the Collaborative Business Relationship
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

SECTION H - ISO 55001:2014

ONLY COMPLETE THIS SECTION IF APPLYING FOR CERTIFICATION AGAINST THIS STANDARD

IF YOU ARE A MULTI-SITE CLIENT PLEASE DETAIL ON A SEPARATE SHEET THE ASSET GROUPS PERTAINING TO EACH SITE, UNLESS THESE ARE UNIFORM ACROSS ALL SITES

1. F	1. Please detail the business activities covered by your Asset Management System (AMS):					
2. F	2. Please list the different categories of Asset Groups below (use a separate sheet if necessary):					
	Asset group name	Asset group description	Company asset? Cli	ent asset?		
e.g.	Vehicle Fleet	Lorries within vehicle fleet				
1						
2						
3						
4						
5						
3. F	Please select the most ap	propriate description applicable to your scope of A	MS:			
The a	asset portfolio is a complex networke	d system of assets. It is a highly interdependent system.				
The a	asset portfolio is complex, but has dis	screte locations with partially interdependent systems.				
The a	asset portfolio is at a discrete location	n with independent functional systems.				
4. Please select the most appropriate description applicable to the criticality of your business assets within the scope of your AMS:						
High	impact on business and stakeholder	rs of asset failure.				
Medium impact on business and stakeholders of asset failure.						
Low impact on business and stakeholders of asset failure.						
5. <i>A</i>	are there significant busi	ness continuity and supply chain risks?	Yes	No No		
If yes	, please provide details:					
6. Are there any statutory requirements for recording financial and non-financial information relevant to asset management, risk management, management of change, complexity of the outsourced processes etc.						
If yes, please provide details:						

SECTION I - ISO 22301

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THE NQA MULTI-SITE SUPPLEMENT QUESTIONNAIRE.

1. Please provide a list of departments that are within the proposed scope of your BCMS and the functions/processes for which they are responsible:				
(E.g. Finance, Personnel, Operations, Development, Manufacturing etc, giving an indication of the scope and extent of those activities.)				
2. Do the functions and activities detailed above depend on outsourced activities or those supplied by out-of-scope departments?				
(E.g. IT, Payroll, Manufacturing etc. If so, describe the type and degree of dependency below.)				
3. Does your organisation provide staff who work permanently on customer or third party sites?				
If yes please provide details:				

SECTION J - NHSS

ONLY COMPLETE THIS SECTION IF APPLYING FOR CERTIFICATION AGAINST THIS STANDARD

NHSS - NATIONAL HIGHWAYS SECTOR SCHEME

Please select the following schemes you wish to apply for under NHSS. Please note NQA can only audit this as a combined audit with ISO 9001:2015. If you do not hold certification with NQA for ISO 9001:2015 then you will need to apply for this standard also.

Scheme 2A - Design and/or Supply, Installation and Repair of Fences for Infrastructure Works.					
Scheme 2C - Design, Supply, Installation and Repair of Environmental Barriers					
Scheme 6 - Minor Structures					
Scheme 7 - Application of Road Marking Materials and Road Studs to Road Surfaces					
Scheme 8 - The overseeing and/or Installation and/or Maintenance of Highway Electrical equipment and supporting works					
Scheme 9 - Installation, Assembly, Re-design, and Provision of Permanent and Portable Road Traffic Signs					
Scheme 10A - Manufacture of Metallic Legacy Vehicle Restraint Systems					
Scheme 10B - Permanent Vehicle Restraint Systems (Incorporating NHSS2B & NHSS5B)					
Scheme 12A /12B - Static temporary traffic management on motorways and high speed dual carriageways including on-line widening schemes					
Scheme 12C - Mobile Lane Closure Traffic Management on Motorways and other dual carriageways					
Scheme 12D - Installing, Maintaining and removing Temporary Traffic Management on rural and urban roads					
Scheme 13 - Supply and Application of surface treatments to road surfaces					
Scheme 16 - Laying of Asphalt Mixes					
Scheme 17/17B - Vehicle Recovery at Highway Construction sites (17) and Vehicle Recovery and Removal on Control Roads					
Scheme 18 - Establishment and Maintenance of Landscape and Associated Land-based Activities					
Scheme 19A - Corrosion protection of ferrous materials by industry coatings					
Scheme 23 - Small Scale Pavement Repairs					
Scheme 30 - Installation, Maintenance and Repair of Modular Paving					
Please advise us the categories of work that are applicable within the NHSS as referenced in the UKAS NHSS documents Appendix K:					