NQA ANNEX SL COMPARISON TOOL

ISO 14001
ISO 45001
ISO 50001
ISO 27001
ISO 22301
ISO 55001

1. GENERAL

1.1 Scope of the comparison

1.2 Basis for the comparison

1.3 Methodology

1.4 Conclusions

2. PERFORMANCE EVALUATION

2.1 Monitoring, measurement, analysis and evaluation

2.2 Internal audit

2.3 Customer satisfaction

2.4 Continuous improvement

3. LEADERSHIP

3.1 General

3.2 Improvement

3.3 Management review

4. STRATEGY

4.1 Purpose

4.2 Context

4.3 Planning

5. SUPPORT

5.1 Resources

5.2 Organisational roles, responsibilities and authorities

5.3 Information management

5.4 Service continuity management

5.5 Financial management

5.6 Business relationship management

5.7 Security management

5.8 Environmental management

5.9 Health and safety management

6. SERVICE DESIGN AND TRANSITION

6.1 Scoping

6.2 Design and development

6.3 Service transition

6.4 Service operations

6.5 Service improvement

7. SUPPORT AND INFORMATION MANAGEMENT

7.1 General

7.2 Information management

7.3 Asset management

7.4 Management of change

8.0 IMPLEMENTATION

8.1 Leadership

8.2 Planning

8.3 Organisation

8.4 Operation

8.5 Delivery

8.6 Control

8.7 Problem management

8.8 Performance evaluation

8.9 Improvement

8.10 Management review

9.0 PERFORMANCE EVALUATION

9.1 Performance measurement

9.2 Improvement

9.3 Management review outputs

9.4 Continuous service improvement

9.5 Service non-conformance and corrective actions

NQA, Warwick House, Houghton Hall Park, Houghton Regis, Dunstable, Bedfordshire LU5 5ZX, United Kingdom
T: +44 (0)1525 821521
E: info@nqa.com
W: www.nqa.com

NQA News House, Houghton Hall Park, Houghton Regis, Dunstable, Bedfordshire, LU5 5ZX, United Kingdom. Tel: +44 (0)1525 821521. E: info@nqa.com. W: www.nqa.com