

NQA ANNEX SL COMPARISON TOOL

















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	ISO 9001	ISO 14001	ISO 45001	ISO 50001	ISO 27001	ISO 20000-1	ISO 22301	ISO 55001
4	CONTEXT OF THE O		Understanding the organization	Understanding the organization	Understanding the organization	Understanding the organization	Understanding the organization	Understanding the organization
4.1	Understanding the organization and its context	and its context	and its context	Understanding the organization and its context	Understanding the organization and its context	Understanding the organization and its context	Understanding the organization and its context	Understanding the organization and its context
4.2	Understanding the needs and expectations of interested parties	Understanding the needs and expectations of interested parties	Understanding the needs and expectations of workers and interested parties	Understanding the needs and expectations of interested parties	Understanding the needs and expectations of interested parties	Understanding the needs and expectations of interested parties	Understanding the needs and expectations of interested parties	Understanding the needs and expectations of stakeholders
4.2.1	parties	parties	microsiou partico	partio	partico	parties	General	
4.2.2							Legal and regulatory requirements	
4.3	Determining the scope of the quality management system	Determining the scope of the environmental management	Determining the scope of the OH&S management system	Determining the scope of the energy management system	Determining the scope of the information security	Determining the scope of the service management system	Determining the scope of the business continuity	Determining the scope of the asset management system
4.3.1	y	system			management system		management system General	
4.3.2							Scope of the business continuity management system	
4.4	Quality management system and its processes	Environmental management system	OH&S management system	Energy management system	Information security management system	Service management system	Business continuity management system	Asset management system
5	LEADERSHIP							
5.1 5.1.1	Leadership and commitment General	Leadership and commitment	Leadership and commitment	Leadership and commitment	Leadership and commitment	Leadership and commitment	Leadership and commitment	Leadership and commitment
5.1.2 5.2	Customer Focus Policy	Environmental policy	OH&S policy	Energy policy	Policy	Policy	Policy	Policy
5.2.1	Establishing the quality policy					Establishing the service management policy	Establishing the business continuity policy	
5.2.2	Communicating the quality policy					Communicating the service management policy	Communicating the business continuity policy	
5.3	Organisational roles, responsibilities and authorities	Organisational roles, responsibilities and authorities	Organisational roles, responsibilities and authorities	Organisational roles, responsibilities and authorities	Organisational roles, responsibilities and authorities	Organisational roles, responsibilities and authorities	Roles, responsibilities and authorities	Organisational roles, responsibilities and authorities
5.4			Consultation and participation of workers		·	·		
6	PLANNING							
6.1	Actions to address risks and opportunities	Actions to address risks and opportunities	Actions to address risks and opportunities	Actions to address risks and opportunities	Actions to address risks and opportunities	Actions to address risks and opportunities	Actions to address risks and opportunities	Actions to address risks and opportunities for the asset management system
6.1.1		General	General		General		Determining risks and opportunities	
6.1.2		Environmental aspects	Hazard identification and assessment of risks and		Information security risk		Addressing risks and	
			opportunities Determination of legal		assesment		opportunities	
6.1.3		Compliance obligations	requirements and other requirements		Information security risk treatment			
6.1.4		Planning action	Planning action			Service management		
6.2	Quality objectives and how to achieve them	Environmental objectives and planning to achieve them	OH&S objectives and planning to achieve them	Objectives, energy targets and planning to achieve them	Information security objectives and planning to achieve them	objectives and planning to achieve them	Business continuity objectives and planning to achieve them	Asset management objectives and planning to achieve them
6.2.1		Environmental objectives	OH&S objectives			Establish objectives	Establishing the business continuity objectives	
6.2.2		Planning actions to achieve environmental objectives	Planning to achieve OH&S objectives			Plan to achieve objectives	Determining business continuity objectives	
6.3	Planning of changes			Energy review		Plan the service management system		
6.4 6.5				Energy performance indicators Energy baseline				
6.6				Planning for collection of energy data				
7	SUPPORT	Dans.	Personal Property of the Personal Property of		Description	Person	Deserve	Description
7.1 7.1.1	Resources General	Resources	Resources	Resources	Resources	Resources	Resources	Resources
7.1.2 7.1.3	People Infrastructure							
7.1.4	Environment for the operation of processes							
7.1.5	Monitoring and measuring resources							
7.1.5.1	General							
7.1.5.2 7.1.6	Measurement traceability Organisational knowledge							
7.2 7.3	Competence Awareness	Competence Awareness	Competence Awareness	Competence Awareness	Competence Awareness	Competence Awareness	Competence Awareness	Competence Awareness
7.4 7.4.1	Communication	Communication General	Communication General	Communication	Communication	Communication	Communication	Communication
7.4.2		Internal communication	Internal communication					
7.4.3 7.5	Documented information	External communication Documented information	External communication Documented information	Documented information	Documented information	Documented information	Documented information	Information requirements
7.5.1 7.5.2	General Creating and updating	General Creating and updating	General Creating and updating	General Creating and updating		General Creating and updating	General Creating and updating	
7.5.3	Control of documented	Control of documented	Control of documented	Control of documented		documented information Control of documented	Control of documented	
7.5.4	information	information	information	information		information Service management system	information	
7.6						documented information		Documented Information
8	OPERATION							
0.1	Operational planning	Operational planning	Operational planning	Operational planning	Operational planning	Operational planning	Operational planning	Operational planning
8.1 8.1.1	Operational planning and control	Operational planning and control	Operational planning and control General	Operational planning and control	Operational planning and control	Operational planning and control	Operational planning and control	Operational planning and control
			and control					
8.1.1 8.1.2 8.1.3			and control General Eliminating hazards and reducing OH&S risks Management of change					
8.1.1 8.1.2	and control Requirements for products and	and control Emergency preparedness and	and control General Eliminating hazards and reducing OH&S risks Management of change Procurement Emergency preparedness and		and control Information security risk		and control Business impact analysis and	
8.1.1 8.1.2 8.1.3 8.1.4	Requirements for products and services Customer communication	and control	and control General Eliminating hazards and reducing OH&S risks Management of change Procurement	and control	and control	and control	and control	and control
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Continual improvement

corrective action

Continual improvement

10.3

Continual improvement