



WEBINAR: IMPLEMENTING ISO STANDARDS - DISPELLING THE MYTHS

- INTU VERITAS

- STEVE LINKSTED
- ELLEN DALTON

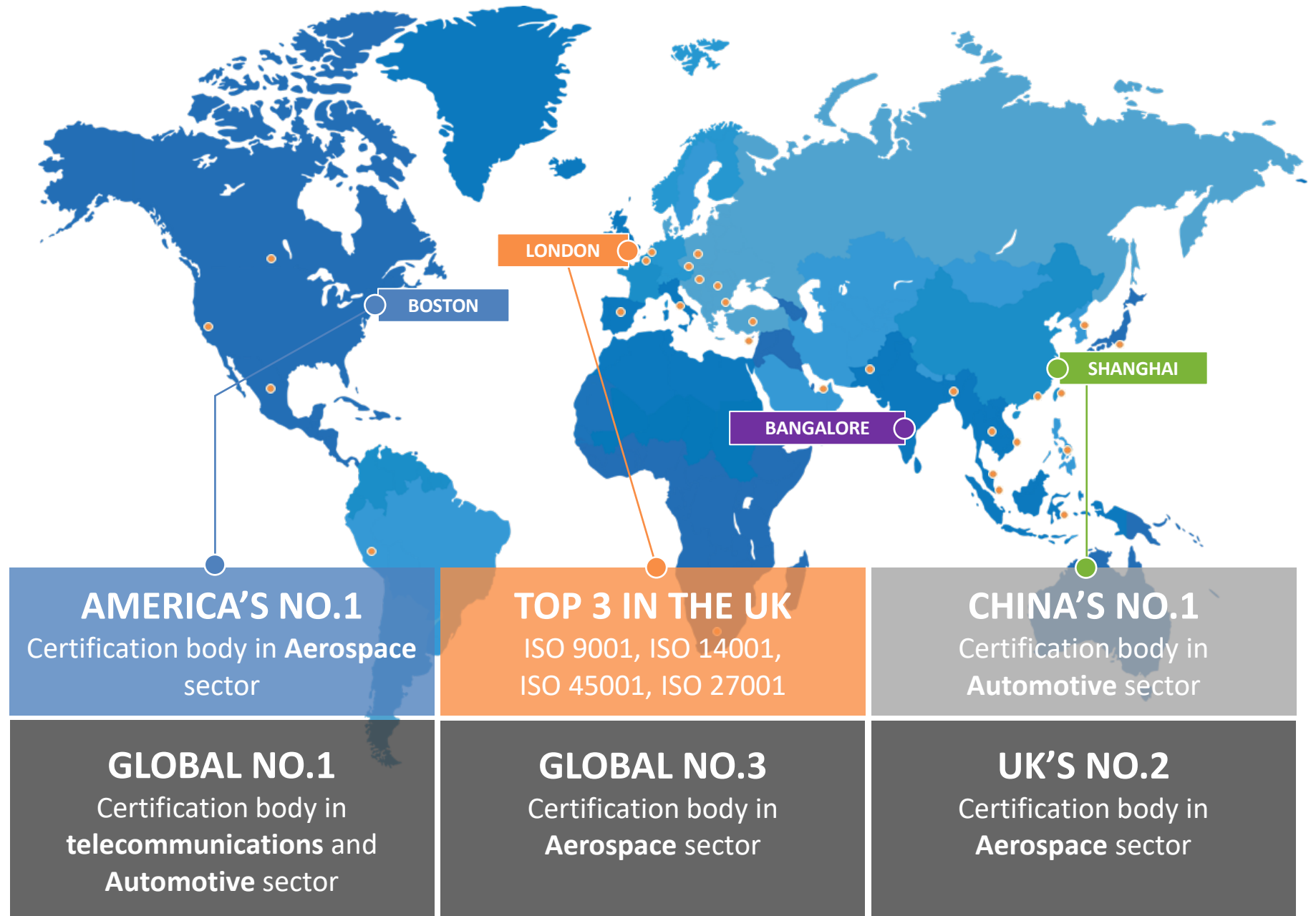
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IS TO HELP CUSTOMERS
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THE WORLD CAN

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NQA specialises in certification in **high technology** and engineering sectors.





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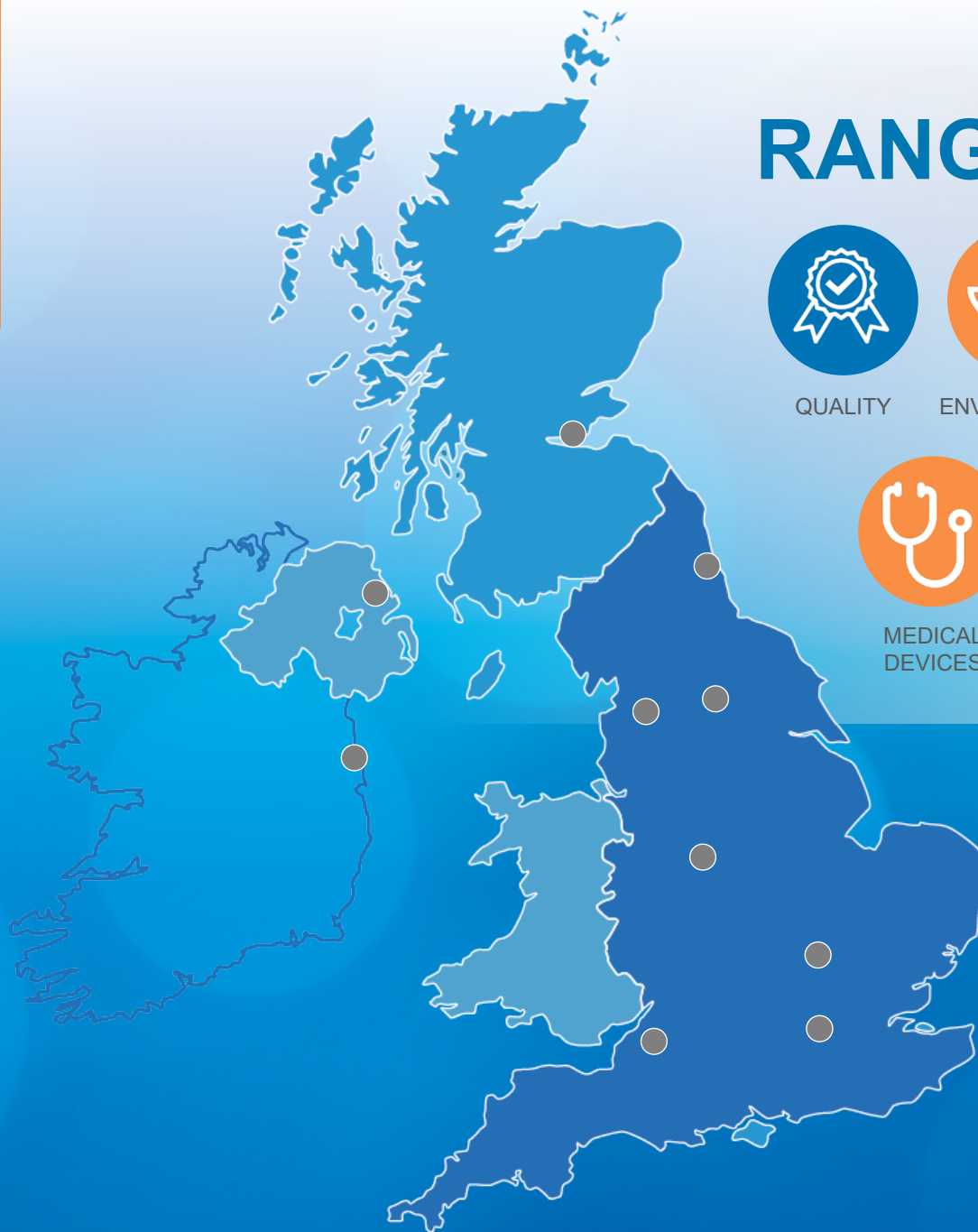
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QUALITY



ENVIRONMENT



ENERGY



HEALTH AND
SAFETY



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- **e-Learning** Introduction
- **1 day** Introduction Courses
- **2 day** Implementation Courses
- **2 day** Internal Auditor – NQA or IRCA
- **5 day** Lead Auditor – NQA or IRCA
- **Advanced** Training

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• KEY INFO

- **45 minute webinar**
- **Questions in the chat box**
- **Q&A at the end**
- **Recording of webinar circulated shortly**

YOUR PRESENTER



Intu Veritas provide ISO implementation and support across multiple sectors including on-going support across the UK. They build bespoke systems and educate in the benefits of organisational management systems and why everyone has a valued input.

Their aim is to take away the anxiety and confusion around ISO and to develop management systems with their clients that truly fit their business and operations, making everything they undertake more effective and efficient realising the ultimate benefits.

Intu Veritas are proud to have a retention of over 95% of our clients after implementation for maintenance works, internal audit support, management review and much more including training and the addition of further systems into an integrated management system.

Welcome to our ISO Implementation Webinar in conjunction with NQA

Dispelling the myths surrounding ISO and the certification journey!

Stephen Linksted & Ellen Dalton

Who are Intu Veritas and what do we do?

We are an ISO implementation organisation & team that are committed to delivering ISO management systems that truly fit the scope of our clients businesses.

We believe in the implementation of systems that deliver ongoing effectiveness and efficiency and drive continuous improvement.

ISO should not be scary and it should not be confusing!

IV

- We provide ISO implementation and support across multiple sectors throughout the UK and EMEA region
- We provide ongoing client support after successful implementation, continuing the journey together with our clients

IV

- We provide implementation in core standards across industry
- ISO 9001, ISO 14001, ISO 45001, ISO 27001, ISO 50001, ISO 13485, ISO 22301, ISO 41001, ISO 44001 to name a few!

IV

- We have a retention of over 95% of our clients after achieving successful ISO certification helping with ongoing maintenance and internal audits
- We are passionate about ISO and the benefits of implementation and equally providing a different level of support to our clients

What is ISO?

Let us not forget that ISO standards are a framework that shape and align with our own business management systems.

This includes our core processes and operations that we carry out. They can help us become more effective and efficient in what we undertake.

Everyone has value to add to our management systems and the involvement of leadership is key.



What does ISO mean?



What is ISO for business in common language?



How can ISO help streamline what a business wants to achieve?

Simple Language

- 'Shall' is a requirement
- 'Should' indicates a recommendation
- 'May' indicates a permission
- 'Can' indicates a possibility

Many standards follow the Annex SL structure:

ISO 9001 / ISO 14001 / ISO 45001 /
ISO 27001 / ISO 50001 / ISO 13485 /
ISO 22301 etc.

Common language
across all main
standards

Annex SL

Easier to understand
commonalities

Context, Leadership,
Risks &
Opportunities,
Objectives etc.

Easier to implement
combined or
integrated
management systems

What is the first step of implementation

This is the starting point for single standard implementations or multiple standard implementations!



WHY a GAP Analysis?



Where are our gaps?
What are we doing well?



Allows a benchmarked plan to successful implementation

Benefits of implementation & the right consultancy support

Look for a consultancy that will be with you in every step of your journey through to successful certification, providing you and your business with confidence from the start.

There should be no confusion surrounding the implementation steps or process.

Always look for the experience and industry knowledge of the consultancy support.

Benefit

- Taking the time to understand your business
- Working together & educating you & your team, creating an understanding of the ISO journey.

Benefit

- Brainstorming with you and your team (not leaving you in the dark)
- Collaborative working (involvement)

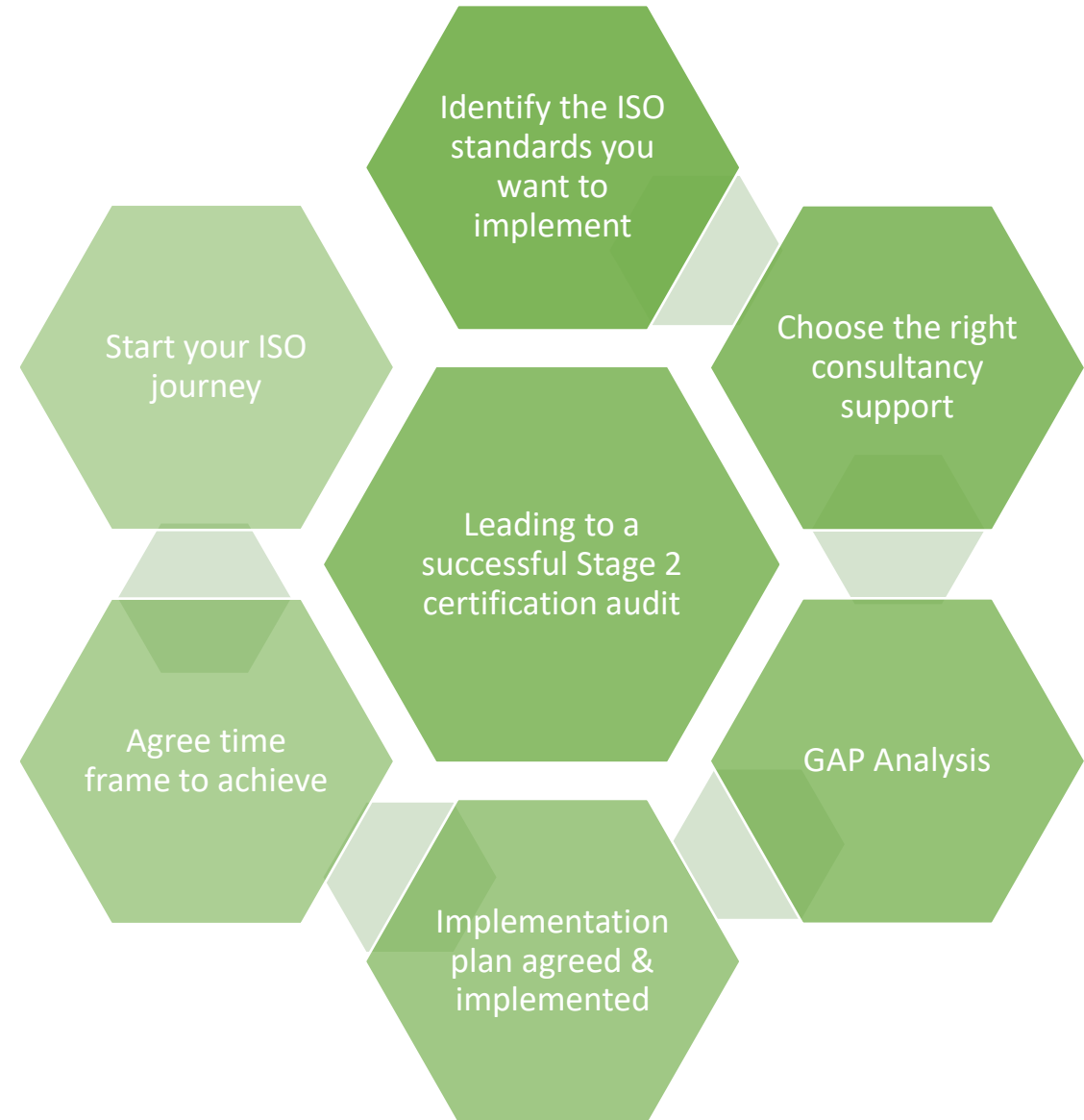
Benefit

- Supporting and delivering together with you the development of management systems that truly fit the scope of your business.
- Consultants having the core skills, knowledge, the right attitude, and experience to deliver continual improvement systems

Tips for planning a single or integrated MS implementation

You do not be afraid of the ISO journey with the right support brings confidence, clarity and understanding to everyone involved.

The path to achieving successful UKAS certification should not be confusing or scary.



Common challenges

Having a positive attitude as an ISO consultancy and the ability to see clearly any challenges and how we overcome them together is also key to successful implementation of ISO management systems and to building key client relationships that continue throughout and hopefully beyond successful implementation.

Leadership &
commitment

Resourcing

Tasked works

Buy in from
everyone within
the business

Reasons for
certification

Questions & Answers

If you want to ask us about ISO implementation support please contact us on our **LinkedIn profiles** or email us at:

- ellen.dalton@intu-veritas.co.uk
- steve.linksted@intu-veritas.co.uk



Ask us your
questions about
ISO
implementation



No question is a
wrong question
if you feel the
need to ask it

Thank you
for joining us
today

Steve, Ellen & the team
Intu Veritas

