



# HOW CAN NQA SUPPORT YOUR SUSTAINABILITY AMBITIONS?

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Amber Dixon

November 2022

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# OUR PURPOSE

IS TO HELP  
CUSTOMERS  
DELIVER PRODUCTS  
THE WORLD CAN

TRUST

NQA is a world  
leading  
certification,  
verification and  
training body with  
global operations.



## AMERICA'S NO.1

Certification body in  
**Aerospace** sector

## TOP 3 IN THE UK

ISO 9001, ISO 14001,  
ISO 45001, ISO 27001

## CHINA'S NO.1

Certification body in  
**Automotive** sector

## GLOBAL NO.1

Certification body in  
**telecommunications** and  
**Automotive** sector

## GLOBAL NO.3

Certification body in  
**Aerospace** sector

## UK'S NO.2

Certification body in  
**Aerospace** sector



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## KEY INFO

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- 45 minute webinar
- Questions in the chat box
- Q&A at the end
- Recording of webinar will be circulated

## YOUR PRESENTER

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### Amber Dixon

NQA Sustainability Assurance Manager



Amber joined NQA in 2018 and in this time has worked in a few different roles within the business before becoming the Sustainability Assurance Manager in 2021. The core purpose of Amber's role is to explore and develop NQA's sustainability platform to support our clients make informed and meaningful change, along with our own environmental responsibility.

Another big part of the role has been driving our PAS 2060 service forward, this is a specification for clients looking to demonstrate carbon neutrality for all or part of their business.



## AGENDA

- What do we mean by sustainability?
- ESG solutions
- Carbon solutions to prepare for net zero
- Sustainability training launch
  - E-Learning courses
  - Tutor courses
  - Lead Verifier courses
- Tools and resources



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# SUSTAINABLE NQA

## Commitment

- Pledge to Net Zero

PLEDGE  
TO NET  
ZERO

## Clients

- **Focus:**  
*Driving down emissions relating to the delivery of our service to support our clients sustainability ambitions*

## Compliance

- PAS 2060 Scope 1, 2 & 3
- UK & Ireland operations



25%

reduction in total  
emissions from  
2019 to 2021!

## Culture

- NQA's Sustainability Promise
- Implementing NQA's Carbon Management Plan

## What does this mean for our clients?

- ❖ Supply chain pressures
- ❖ Requirements and regulations
- ❖ Competitor advantage
- ❖ Cost savings





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# SUSTAINABLE SERVICES

## ENVIRONMENTAL

- ISO 14001
- ISO 50001
- PAS 2060 VERIFICATION
- GHG INVENTORY VERIFICATION
- ECOCAMPUS
- Future Opportunities
  - ISO 26000 – Social Responsibility
  - ISO 20121 – Sustainable Events
  - ISO 14068 – Carbon Neutrality (GHG)

## SOCIAL

- ISO 45001 – H&S
- ISO 45003 – Mental Health
- ISO 44001 – Collaborative Working
- ISO 37001 – Anti-bribery
- NQA Training

## GOVERNANCE

- ISO 9001 – Quality
- ISO 22301 – BCMS
- ISO 27001 / 27701 / 27017 / 27018 - IS
- ISO 55001 – Asset Management
- ISO 41001 – Facilities Management
- Industry specifics
  - Aerospace
  - Medical
  - Food
- SSIP
- Covid Secure





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# SUSTAINABLE SERVICES

## GHG Inventory

### ISO 14064-1

- Carbon Footprint
- Mitigation Activities



## Carbon Neutrality

### PAS 2060

- Carbon Footprint
- Continual Reduction
- Carbon Offsetting
- QES



## Net Zero

### Government Targets

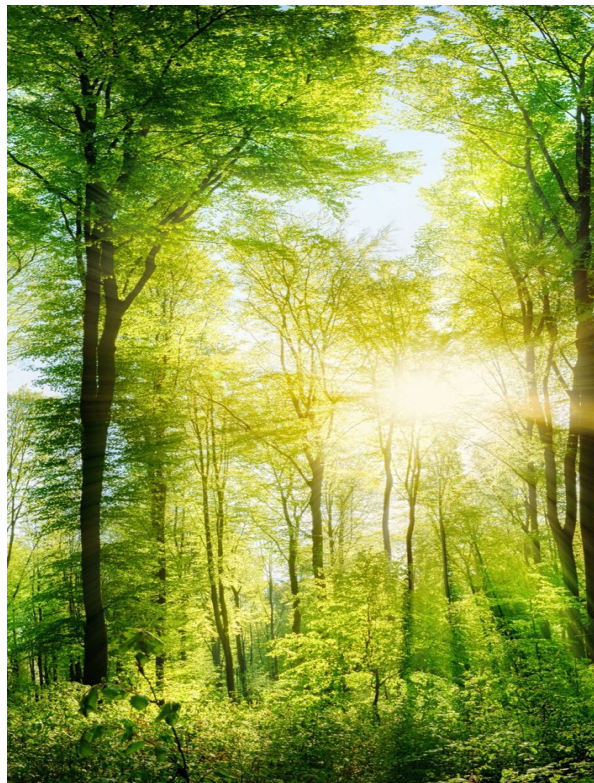
- An evolving approach
- Best prepare for future ambitions and targets



Our **Phased  
Approach**  
To **Net Zero**



# SUSTAINABLE SERVICES – GHG INVENTORY



- Verification of a client's GHG Inventory / Carbon Footprint
- Verified against ISO 14064-1
- Clients will need to prepare, determine, report and verify

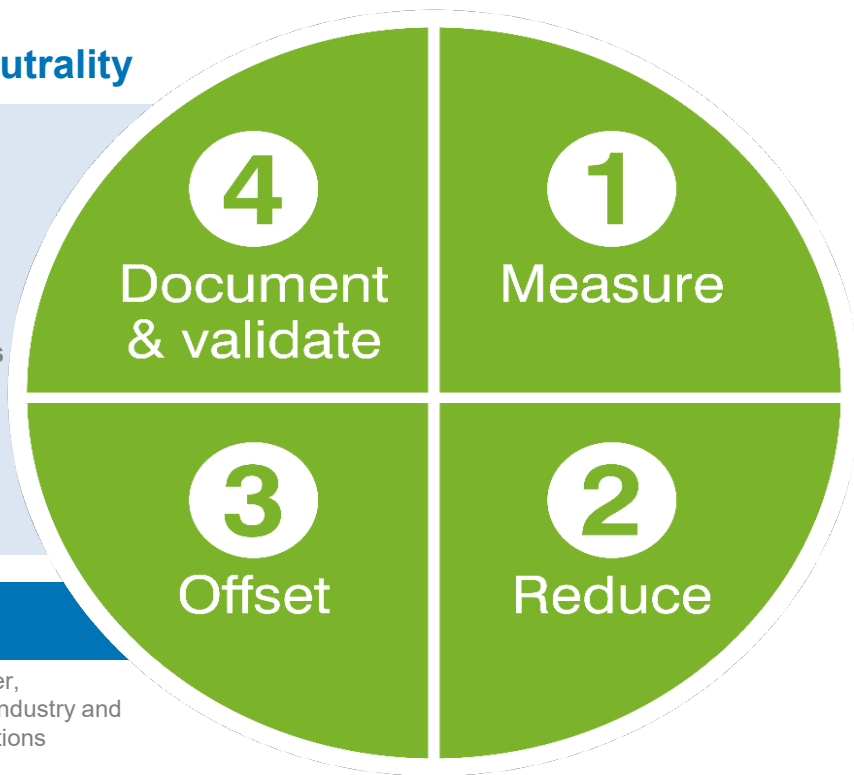
## Benefits:

- Stand up to scrutiny and provides reassurance against greenwashing - credibility
- Meet customer, stakeholder, industry and legal expectations
- Transparency and confidence in GHG Inventory which aid in decision making and reducing risk

# SUSTAINABLE SERVICES - PAS 2060

## Specification for the demonstration of carbon neutrality

1. Calculate Carbon Footprint
2. Continual improvement to Reduce
3. Offset total amount of carbon emissions – certified carbon credits
4. Document and validate with a Qualifying Explanatory Statement



## Benefits:

- Reduced GHG emissions to remain competitive and benefit from cost savings
- Make your claims credible by working to an aligned and recognised framework
- Meet customer, stakeholder, industry and legal expectations

# NEW: NQA SUSTAINABILITY TRAINING SUITE





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# SUSTAINABILITY TRAINING LAUNCH



**ISO 50001**  
**Introduction E-Learning**

**E-Learning**



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# SUSTAINABILITY TRAINING LAUNCH



**ISO 50001  
Introduction E-Learning**



**GHG Inventory  
Introduction E-Learning**

**E-Learning**



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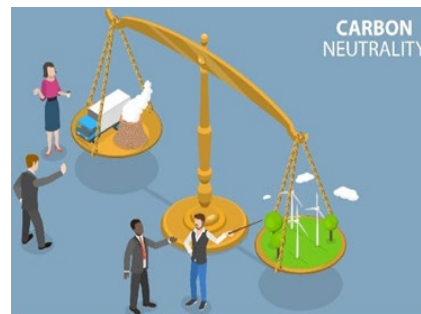
# SUSTAINABILITY TRAINING LAUNCH



**ISO 50001**  
Introduction E-Learning



**GHG Inventory**  
Introduction E-Learning



**PAS 2060**  
Introduction E-Learning

**E-Learning**





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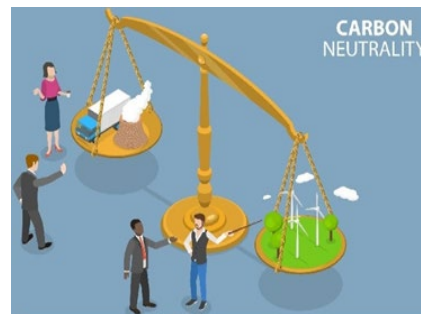
# SUSTAINABILITY TRAINING LAUNCH



**ISO 50001**  
Introduction E-Learning



**GHG Inventory**  
Introduction E-Learning



**PAS 2060**  
Introduction E-Learning



**ISO 26000 and ISO 20121**  
Introduction E-Learning

**E-Learning**



# SUSTAINABILITY TRAINING LAUNCH

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**Tutor Courses**

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# SUSTAINABILITY TRAINING LAUNCH



**Tutor Courses**



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# TOOLS AND RESOURCES



**Implementation Guides**



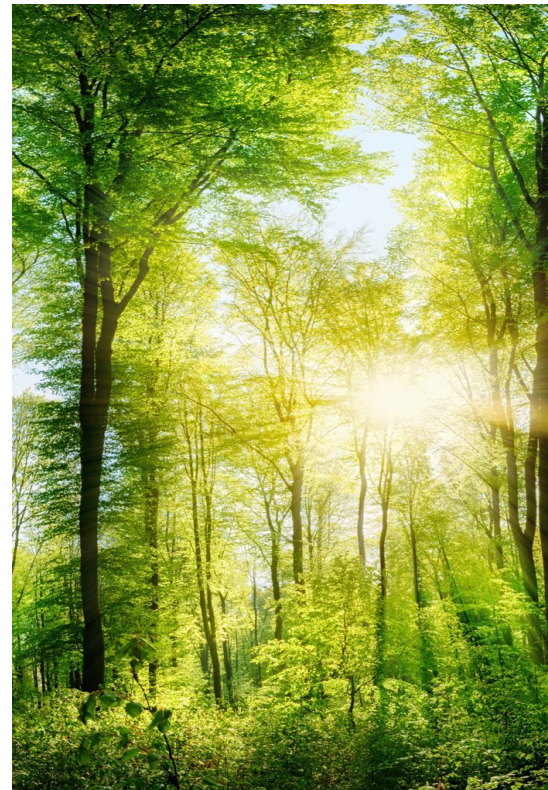
**Case Studies**



**Sustainability Webinars**



**Microsite Tools & Resources**



# NATIONWIDE TRAINING SERVICES

ACCREDITED  
COURSES



Virtual  
Learning



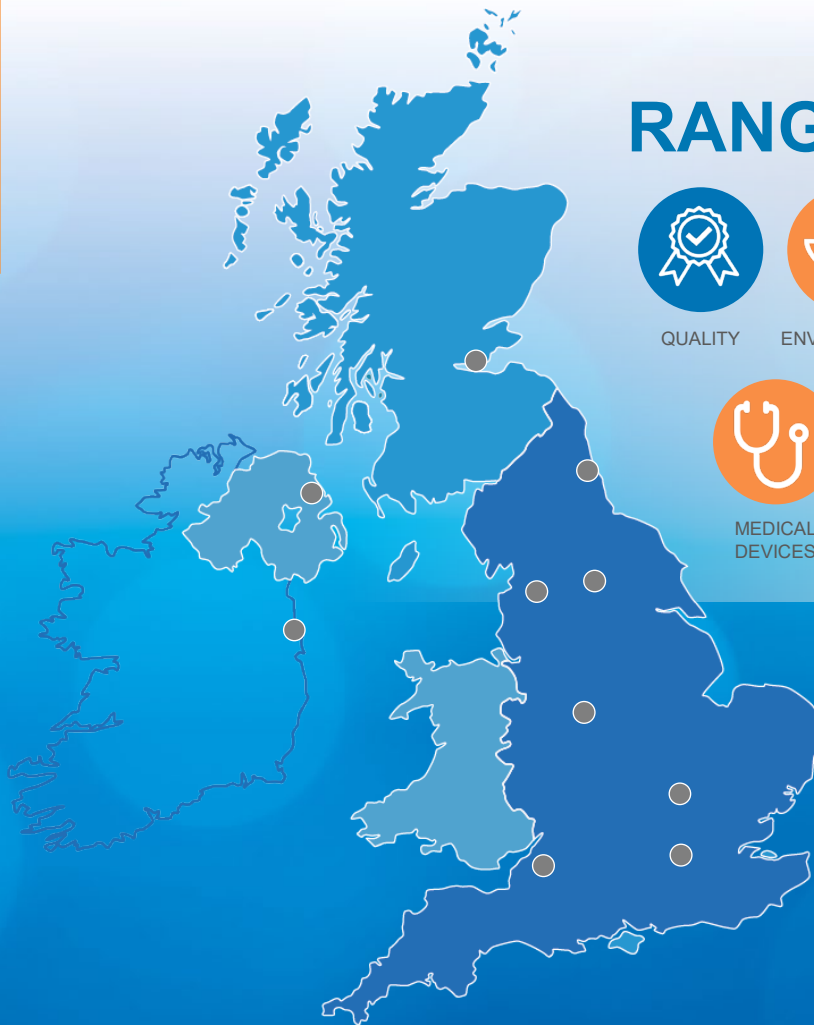
e-Learning /  
Live Webinars



In-house  
Training



Public Training  
Nationwide  
Locations



## RANGE OF COURSES



QUALITY



ENVIRONMENT



ENERGY



HEALTH AND  
SAFETY



INFORMATION  
SECURITY



MEDICAL  
DEVICES



BUSINESS  
CONTINUITY



AEROSPACE



INTEGRATED  
MANAGEMENT

- **e-Learning** Introduction
- **1 day** Introduction Courses
- **2 day** Implementation Courses
- **2 day** Internal Auditor – NQA or IRCA
- **5 day** Lead Auditor – NQA or IRCA
- **Advanced** Training

 CQI |  IRCA  
APPROVED TRAINING PARTNER

nqa.

# THANK YOU

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# Q&A

