nqa.

TRANSFER YOUR CERTIFICATION TO NQA

Henry Igoe Business Development Manager



KEY INFO

- 30 minute webinar
- Questions in the chat box
- Q&A at the end
- Recording of webinar circulated shortly

YOUR PRESENTER

Henry Igoe Business Development Manager

Henry has worked in the certification industry for over a year as a Business Development Manager. His role includes presenting tenders, providing quotes and answering queries for large company certification and answering training enquiries and is responsible for ensuring the continuity of customer service levels to both existing and new clients at NQA.

Henry is a CQI and IRCA qualified Lead Auditor for ISO 9001:2015 as well as having attended a number of training courses such as Internal Auditor and Introduction, Implementation training which has given him a broad knowledge base across all of NQAs services.



AGENDA

- Reasons to consider transferring your certification
- The transfer process
- Transfer timescales
- How much does it cost to transfer?
- Why should you choose NQA?



REASONS FOR TRANSFER

POOR SERVICE

- Majority of clients
- Demand Satisfaction!
 - Level of service
 - Level of communication
 - Consistent auditor
 - Approach to certification



RE-TENDER

- Contractual Requirement
- Public Sector / Large Multi-site
- Changes within your organization
- Pressure to use a certain provider
- Parent pressure
 - Acquisition
 - "Always used..."

MULTIPLE ISO, DIFFERENT CB

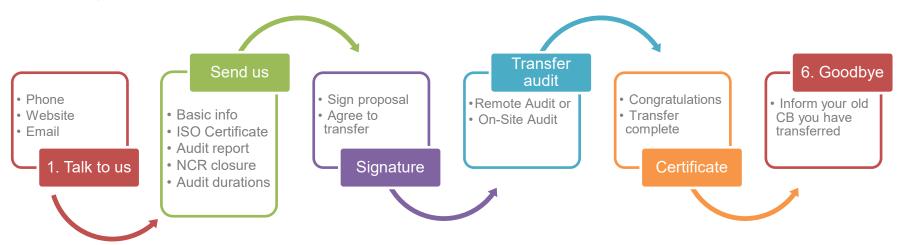
- Shop around for the "best deal"
 - Fair
 - Accurate
- Different level of service
- Different auditors
- Different prices
- Efficiencies and cost savings lost
 - IMS benefits
- Changes within your organization



HOW DO YOU TRANSFER TO NQA? – TRANSFER PROCESS

Don't worry – we will support you from start to finish

There are just 6 simple steps:





HOW MUCH WILL IT COST ME: TIME AND MONEY?

HOW LONG WILL IT TAKE?

- Simple process
- Could be less than 1 week
- Work around when certificate expires
 - Cost efficiencies
 - Time efficiencies
 - Certification efficiencies



HOW MUCH WILL IT COST?

- Remote transfer
- Site transfer
- Full proposal to ensure
 - Accurate duration
 - Accurate cost





WHO ARE NQA?

— OUR — PURPOSE

IS TO HELP CUSTOMERS DELIVER PRODUCTS THE WORLD CAN TRUST

NQA is a world leading certification body with global operations.

NQA specialises in certification in high technology and engineering sectors.





AMERICA'S NO.1

Certification body in **Aerospace** sector

GLOBAL NO.1

Certification body in telecommunications and Automotive sector

TOP 3 IN THE UK

ISO 9001, ISO 14001, ISO 45001, ISO 27001

GLOBAL NO.3

Certification body in **Aerospace** sector

CHINA'S NO.1

Certification body in **Automotive** sector

UK'S NO.2

Certification body in **Aerospace** sector



CERTIFICATION AND TRAINING SERVICES

We specialise in management systems certification and training for:











QUALITY NHSS

AEROSPACE (QUALITY)

AUTOMOTIVE (QUALITY)

ENVIRONMENT CARBON

ENERGY







INFORMATION RESILIENCE



FOOD SAFETY



RISK MANAGEMENT



MEDICAL DEVICES









APPROVED TRAINING PARTNER

NATIONWIDE TRAINING SERVICES

ACCREDITED COURSES



Virtual Learning



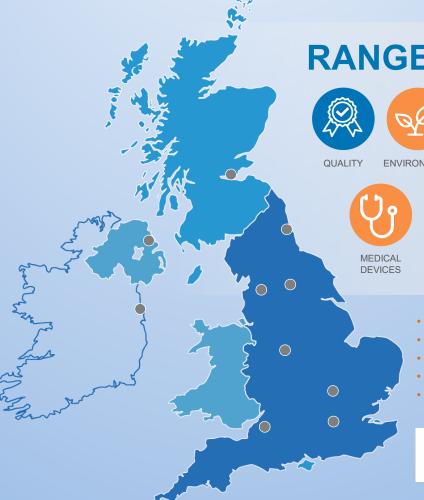
e-Learning / **Live Webinars**



In-house Training



Public Training















ENVIRONMENT

ENERGY

HEALTH AND SAFETY

SECURITY









INTEGRATED MANAGEMENT

- · e-Learning Introduction
- 1 day Introduction Courses
- 2 day Implementation Courses
- 2 day Internal Auditor NQA or IRCA
- 5 day Lead Auditor NQA or IRCA







OUR PROMISE TO YOU



NQA'S EXPERIENCE PROMISE



We promise to update you on industry changes



We will ensure our auditors are technically competent for your industry



We promise our experience will add value to your audit schedule



We will deliver excellent customer service



We promise to ensure your certification remains flexible to your business



We will provide added value through our audits and reports



We will ensure all fees are all inclusive



We will provide access to a customer portal

NQA's approach is practical and proactive. Our auditor understands our business.

GLENMORANGIE



WHAT MAKES US THE PARTNER FOR YOU?

YOU CAN EXPECT

- Practical and common sense approach
- Improvement focus
- Comprehensive service
- Different ways to learn
 - E-Learning
 - Public (re-introducing face-to-face learning)
 - In-House
- Great value
- The latest technical advice

SUPPORT WE PROVIDE

- Assessor continuity and IMS Assessors
- Valuable audit report
- Learning from your industry
- Complimentary e-Learning courses
- Expert webinars ask an Assessor
- Free guides, documents, PR aids
- InTouch free monthly email update on:
 - Latest legislative changes
 - Industry announcements
 - Hot topics within the standards





Q&A

- PLEASE FEEL FREE TO CONTACT ME - EMAIL: HENRY.IGOE@NQA.COM

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THANK YOU

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